

Increasing the storage capacity of the dorset-aptc.gov.uk email address: message from DAPTC

Good Afternoon,

You may remember that last year we asked all our member councils who we have provided with [Dorset-aptc.gov.uk](mailto:dorset-aptc.gov.uk) email addresses to confirm back to us that they are still in use.

Why am I getting this email?

You are receiving this email because we understand that you wish to continue to use the email.

Background

Emails on our domain host were originally set up with storage that was considered appropriate at the time (100mb some 11 plus years ago) and were free of charge. We now believe that parish and town councils need a larger capacity on the server as the size of email attachments and volume of emails has grown significantly. Where mailboxes are too small this can result in email accounts getting blocked or becoming inactive until they are cleared or tidied up. We now believe that parish and town councils need to have a significantly higher capacity and are recommending to 'future proof' the email accounts that the new limit is more appropriately 5GB.

Cost

This does mean that it will no longer be possible to provide free email addresses, unless you wish to stay with the current storage capacity of 100mb. However, please note that since we have upgraded a significant amount of our members to the 5GB mailbox size, the number of problems and issues that we now deal with have been significantly reduced. Also, please note that if your council wishes to continue with the Dorset-aptc.gov.uk mailbox we will be encouraging you to move over to the 5GB storage option within the next 12 months. If you are unable to make this move this year, you should consider other alternatives or ensure that when you look at your budgets next year you include the cost of the storage to enable you to keep the .gov.uk email at a very reasonable cost.

The price for the increase in the size of mailbox storage is £45 per annum for each mail address that moves to the 5GB option. The £45 charge is passed to our members at cost and represents good value for councils.

We are getting in touch now to allow your council to consider whether they wish to upgrade. If you do decide that you need additional storage, we can make the upgrade at the start of April and include the cost of the upgrade with your DAPTC Annual Subscription fee.

We look forward to hearing from you.

Kind Regards
Debbie

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