

THE OCCUPIER
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DORCHESTER
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Dear Customer,

17 October 2025

A353 water main replacement, Poxwell

Wessex Water will be investing nearly £385,000 to replace an ageing water main within the A353 road between Poxwell Manor and the junction with Mills Road, Osmington this winter, to ensure improved water quality and a more reliable supply for years to come.

This main, which is more than 50 years old, serves homes and businesses across the area but is degrading and can be prone to bursts, causing disruption to customers.

By replacing the main with new plastic pipes, we can help to ensure better water quality and more reliable supply for years to come.

The project is scheduled to get under way from **Monday 10 November** and continue for **up to five months** until **Friday 27 March 2026**.

How will the work affect you?

The A353 road will remain open for the majority of this period, with **two-way and multi-way rolling traffic lights** in operation. These lights will be stood down for the Christmas and New Year period on **Wednesday 24 December 2025** and then put back in place from **Monday 5 January 2026**.

For a three-week period, from **Monday 5 to Friday 23 January 2026**, the road will be **closed to through traffic in both directions between Poxwell Manor and Grove Lodge, Upton**, with a signposted diversion in place. There is further information available in the attached map.

The closure has been timed for the middle of winter with the intention of minimising the impact on the area as much as possible and a diversion has been agreed with the local highways authority Dorset Council.

The signposted diversion will use the A353 Warmwell roundabout, A352, A35, A354 (Weymouth Relief Road) and A353 (Littlemoor Road, Preston Road), for the duration of the closure. The work will resume under traffic lights after Sunday 18 January.

Access will be maintained for residents and businesses within the closure, although it may be delayed at times and our on-site team will work with them with regard to any specific access requirements.

Access will be maintained for emergency vehicles and refuse collections. For information about local bus services, please contact your bus provider.

You can continue to use your water supply as normal unless we tell you otherwise.

What should you do?

You don't need to do anything, but if you have any questions about our work, please call **0345 600 4 600** or visit **[wessexwater.co.uk/contact-us](https://www.wessexwater.co.uk/contact-us)**

If you are a **business or other non-household property** you will need to contact your water retailer with any enquiries. You can find their contact details on your most recent water bill.

Need some extra support?

We know that some customers need extra help due to age, ill health, a disability, mental illness or additional needs. This may include easy access to water during a leak or outage, help reading your meter, or setting up a password for when we visit. You can register for Priority Services on our website at **[wessexwater.co.uk/priorityservices](https://www.wessexwater.co.uk/priorityservices)** or call us on the number above.

We're sorry for any inconvenience caused by our work.

Yours faithfully,



Daniel Owen-Rijnenberg
Wessex Water

